



Direct Business Connections, Inc.

Dwelling Inspection

PHONE: (808) 540-2008

Direct Business Connections, Inc. (DBC) provides property inspection services for insurance carriers in the State of Hawaii. Your current or prospective insurance company has requested an inspection of your home and grounds. If you have any questions or concerns about this home inspection, please feel free to contact DBC at the number listed above or contact your insurance agent.

Here are a few helpful tips about what to expect during the inspection process:

1. DBC inspectors always call prior to an inspection and schedule an appointment if necessary.
2. DBC inspectors are issued identification badges with the following features:
 - a color DBC logo like the one at the top of this letter
 - the name and a color photo of the field inspector
 - the back of the ID will have our mailing address
3. DBC inspectors will take exterior and interior (if applicable) photos of your home.
4. It is the inspector's job to provide information about the home and premises to the insurance company. The inspector checks for visible dwelling construction elements such as, but not limited to: exterior wall construction, roof coverings, plumbing lines, electrical service, foundations, wind-resistive fasteners, doors, windows, decks/patios and attached/detached structures (i.e. swimming pool, garage, shed).
5. Depending on the type of inspection ordered, the inspector may ask questions about the home's interior to generate a replacement cost estimate.
6. DBC inspectors will never request money for inspection services.
7. DBC inspectors will never recommend contractors or repair companies.

Thank you for your time and cooperation.

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